

Blackpool Council

5 September 2018

To: Councillors D Coleman, Collett, Mitchell, O'Hara, Owen, Rowson, D Scott, Mrs Scott, Stansfield and L Taylor

Co-opted Members: Ms Frances McErlane and Mr Samuel Johnson

The above members are requested to attend the:

RESILIENT COMMUNITIES AND CHILDREN'S SCRUTINY COMMITTEE

Thursday, 13 September 2018 at 6.00 pm
in Committee Room A, Town Hall, Blackpool

A G E N D A

1 DECLARATIONS OF INTEREST

Members are asked to declare any interests in the items under consideration and in doing so state:

(1) the type of interest concerned either a

- (a) personal interest
- (b) prejudicial interest
- (c) disclosable pecuniary interest (DPI)

and

(2) the nature of the interest concerned

If any member requires advice on declarations of interests, they are advised to contact the Head of Democratic Governance in advance of the meeting.

2 MINUTES OF THE LAST MEETING HELD ON 7 JUNE 2018 (Pages 1 - 6)

To agree the minutes of the last meeting held on 7 June 2018 as a true and correct record.

3 PUBLIC SPEAKING

To consider any applications from members of the public to speak at the meeting.

4 FORWARD PLAN (Pages 7 - 14)

To consider the content of the Council's Forward Plan, September 2018 – January 2019.

5 SCRUTINY WORKPLAN (Pages 15 - 24)

The Committee to consider the Workplan, together with any suggestions that Members may wish to make for scrutiny review.

6 YOUTH RELATED ACTIVITIES AND YOUTH JUSTICE (Pages 25 - 30)

To provide the Committee with a picture of the future developments and opportunities in youth related activity and Youth Justice, both locally and nationally.

7 HEADSTART UPDATE (Pages 31 - 56)

To update the Committee on the work of HeadStart and the key highlights of the first two years of the programme.

8 CHILDREN'S SERVICES OVERVIEW REPORT (Pages 57 - 66)

To inform Scrutiny Committee of the work undertaken by Children's Services on a day to day basis and to update on the progress and implementation of developments within the areas.

9 COUNCIL PLAN PERFORMANCE - REPORTING ARRANGEMENTS FOR 2018/2019 (Pages 67 - 74)

To inform the Committee of the arrangements for reporting performance against the suite of headline key performance indicators for Priority 2 for 2018/2019.

10 DATE AND TIME OF NEXT MEETING

To note the date and time of the next meeting of the Committee as Thursday, 15 November 2018, commencing at 6pm.

Venue information:

First floor meeting room (lift available), accessible toilets (ground floor), no-smoking building.

Other information:

For queries regarding this agenda please contact Sharon Davis, Scrutiny Manager, Tel: 01253 477213, e-mail sharon.davis@blackpool.gov.uk

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Public Document Pack Agenda Item 2

MINUTES OF RESILIENT COMMUNITIES AND CHILDREN'S SCRUTINY COMMITTEE

MEETING - THURSDAY, 7 JUNE 2018

Present:

Councillor Rowson (in the Chair)

Councillors

Collett

O'Hara

D Scott

L Taylor

Critchley

Owen

Stansfield

T Williams

In Attendance:

Mrs Diane Booth, Director of Children's Services

Mr John Blackledge, Director of Community and Environmental Services

Ms Kate Aldridge, Head of Delivery and Performance

Mr Paul Jones, Head of Property Services

Mrs Sharon Davis, Scrutiny Manager

Councillor Graham Cain, Cabinet Secretary (Resilient Communities)

Councillor Kath Benson, Cabinet Member for Schools and Learning

Councillor Maria Kirkland, Cabinet Member for Third Sector Engagement and Leisure Services

1 DECLARATIONS OF INTEREST

Councillor Kath Rowson declared a personal interest in Item 9 'Leisure Services Update Report' as she was a member of the Friends of Stanley Park.

2 MINUTES OF THE LAST MEETING HELD ON 12 APRIL 2018

The Committee agreed that the minutes of the last meeting of the Resilient Communities and Children's Scrutiny Committee held on 12 April 2018 be signed by the Chairman as a true and correct record.

3 APPOINTMENT OF CO-OPTEEES

The Committee agreed to approve the appointment of Mr Sam Johnson as a diocesan co-opted member to the Committee and Ms Frances McErlane as a parent governor co-opted member of the Committee.

4 PUBLIC SPEAKING

The Committee noted that there were no applications from members of the public to speak at the meeting.

5 EXECUTIVE AND CABINET MEMBER DECISIONS

The Committee noted that one Executive decision had been taken within the remit of the Resilient Communities and Children's Scrutiny Committee since the previous meeting.

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Members asked a number of questions pertaining to PH35/2018 'Payment to Park Academy', and in response, Councillor Kath Benson, Cabinet Member for Schools and Learning advised that the expansion of Park Community Academy would provide much needed Special Educational Needs places within Blackpool. She added that funding for the building work had been jointly provided by the local authority and the Department for Education.

6 FORWARD PLAN

The Committee considered the Forward Plan, June 2018 – September 2018 relating to the portfolio of the Cabinet Secretary and noted that it contained one item, 'Youth Justice Plan'. Councillor Cain, Cabinet Secretary (Resilient Communities) reported that a consultation had recently concluded on the Youth Justice Plan and a full report would be provided to the next meeting of the Committee. In response to a question, Mrs Diane Booth, Director of Children's Services advised that national changes to youth justice boards had already been considered and a number of services would be brought together locally to provide a more joined up approach.

7 SCRUTINY WORKPLAN

The Committee considered its Workplan for 2018/2019. It was noted that at the previous meeting of the Committee, Members had requested additional information on the Opportunity Areas funding. A summary of projects had been included in the Children's Services Update Report to be considered at Item 8, however, Members requested that the full Opportunity Areas Plan be circulated following the meeting.

The Committee agreed to receive a copy of the Opportunity Areas Plan following the meeting.

8 CHILDREN'S SERVICES UPDATE REPORT

Ms Kate Aldridge, Head of Delivery and Performance presented the work undertaken to date regarding the 'Journey of the Child'. She advised that all systems and processes within Children's Services had been reviewed from the front door to the permanence teams. The terminology 'Journey of the Child' was being used to symbolise change across the service, which would ensure the experiences of the children and young people supported was positive and outcome focussed.

In order to determine what outcomes should be, children and young people had been involved and had given clear direction on the vision, highlighting good outcomes as being safe, happy, healthy, to do well in school, to get a good job and to have a voice and have it listened to.

Ms Aldridge reported that a large amount of change had already occurred, citing a new approach to Protecting Vulnerable People, audit work feeding learning and development and the implementation of a risk sensible model. Real progress had already been made through the changes implemented and four key projects had been identified. The key project areas were 'the front door', children with additional needs and special educational needs, preventing exploitation and the relationship between Families in Need

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and Children in Need.

Members noted that there had previously been concerns raised regarding the number of referrals made to the front door by the Multi Agency Safeguarding Hub (MASH) and how appropriate the referrals were. It was queried if the Journey of the Child work had had an impact on MASH referrals. In response, Ms Aldridge advised that a significant change had been made, with MASH colleagues using the risk sensible approach to referrals resulting in a reduction in demand generated and a more appropriate level of referral. She added that partners were engaged in the process and that further improvements could be made.

Members also queried the level of school involvement in the work and Mrs Diane Booth, Director of Children's Services advised that time had been spent improving relationships with schools. As a result, schools were more involved, collaborative, engaged and supportive of work taking place. In response to further questions, Mrs Booth advised that a large amount of work was ongoing relating to school improvement and schools were supporting each other in order to improve the quality of teaching and education in Blackpool.

It was noted that not all children were academic and that an aspiration could be that 'every child reached their own full potential', thereby recognising that every child was an individual.

The Committee discussed the potential for social workers to be clustered around communities and schools. Mrs Booth advised that such an ambition was being worked towards, however, it was not a quick process as social workers supporting children should not be changed unless it was necessary. She added that the process had been started to allocate new cases in certain schools to certain social workers. In addition, teams of care would be created in communities.

In response to questioning, Mrs Booth advised that in her tenure at Blackpool a child in care had never been placed in a caravan park. She noted that the case referred to in the local press was not a Blackpool child.

It was reported that the recruitment and retention of quality teachers was a national concern and Members queried the work ongoing locally to address the concern. Mrs Booth advised that funding provided by Opportunity Areas and the strategic school improvement fund was being used to support teachers, develop career paths and ensure that the right leadership was available in schools. She added that although she did not have a full set of information owing to the academy system, the turnover of teachers appeared to be slowing down.

It was reported that Children in Need were children that did not meet thresholds for Child Protection Plans or to be taken into care but required support to be put in place to ensure there was no escalation. Following a discussion by the Committee, Mrs Booth advised that interventions could not take place if children did not meet the thresholds for risk. It was noted that prevention was important, but that children and young people must be communicated with rather than assumptions being made. She added that place based delivery through a hub had been trialled in Talbot and Brunswick wards with some

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success. It was hoped that a similar provision could be rolled out across Blackpool in time.

Members raised concerns that Head Start had not met targets in place and that outcomes had not been reported on. Mrs Booth reported that she shared the Committee's concerns and was expecting to receive the outcomes framework in due course. She added that Head Start was a research project and that an evaluation was being supported by Brighton University.

The Committee discussed the number of children in care and noted that there had been a large increase in March 2018. Mrs Booth advised that the Council would not stop taking children into care who required care. She reported that the work to discharge children who no longer required care had not been as quick as predicted, however, the discharge process must be undertaken safely. It was also important to ensure social workers felt safe in their decision making. Rather than focussing on the total number of children in care, it was important to focus on ensuring the right children were in care and processes were safe. Members acknowledged the importance of ensuring all children were safe, but raised further concerns relating to the budget and the extent to which the Council could cope financially with the number of children in care.

Mrs Booth reported that the Sufficiency Strategy was in development and would look at the costs of care, the provision of services internally and the sourcing and commissioning of external placements. She added that a balance between internal and external places was needed and commissioning processes would be fully reviewed to ensure value for money. Members requested that a breakdown of the reasons why children were placed out of town be provided to the next meeting and it was agreed that the information could be provided as part of a wider look at care options.

Members discussed care leavers in detail and noted that there were four legal categories of care leaver. The category a young person was given indicated the level of support provided. A number of concerns were raised relating to the care leavers living in unsuitable accommodation and the number of care leavers in custody. It was queried whether more support could have been provided to the care leavers to ensure they were more prepared to transition out of care. In response, Mrs Booth advised that once a young person had left care they could make the choice to not engage with services and the Council had no legal ability to interfere in their lives. She acknowledged that work was required on the care leaver offer and advised that the Corporate Parent Panel was undertaking an exercise to make improvements. She added that improvements to the whole care system would result in young people being more ready to leave care, citing stability in placements as key in teaching independence.

The Committee agreed to receive a report to the next meeting of the Committee looking at the results from the review of foster carers, the reasons why children were placed out of borough and the options for residential care.

9 LEISURE SERVICES UPDATE REPORT

Mr John Blackledge, Director of Community and Environmental Services highlighted the key achievements of Leisure Services citing the one million visits to all facilities and the accessibility and inclusive nature of service provision. He also noted the key challenges to the service acknowledging the increase in energy costs and the maintenance required of

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the three main leisure facilities.

Mr Blackledge also reported that the Council had entered into a marketing arrangement with Big Wave Media which had had an immediate impact and resulted in an increase in usage in the final quarter of the year and the significant increase in the number of participants in the Learn to Swim programme. He added that customer satisfaction was measured through the Net Promoter Score and should a member of the public return a satisfaction rate lower than seven, a member of the Leisure Services team would contact the individual to discuss improvements required.

The Committee raised concerns that the issues relating to the required maintenance of the three main leisure facilities had not been addressed and that the quality of provision could start to impact upon return business. In response, Mr Blackledge advised that overall the customer satisfaction across the three leisure centres was above average but acknowledged that some facilities required improvements. He added that grant funding was not as frequently available for improvements to leisure centres as previously and that the budget was limited.

Members considered the Palatine Leisure Centre in detail. Mr Paul Jones, Head of Property Services advised that the budget had recently been spent in ensuring that Palatine Leisure Centre was health and safety compliant, which had resulted in the front of house provision receiving limited work. He added that all back of house facilities were now up to date and future funding could be allocated to prioritising improvements to customer facilities.

The Committee also raised concerns regarding the falling numbers of leisure centre attendances and requested more details on the marketing partnership entered into with Big Wave Media. Mr Blackledge advised that he would confirm the exact cost of the partnership following the meeting. He reported that since starting work with the marketing company attendances had increased turning around what was a decreasing number. He added that managers were receiving marketing and sales training through the partnership, which was a flexible partnership that could be terminated at any time if it was not considered to be value for money.

A Member of the Committee suggested that Leisure Services consider charging for parking at parks and facilities and the potential introduction of secondary income streams in leisure centres such as retail outlets and an improved catering offer in order to increase income.

The ongoing work and improvements made to Stanley Park and the achievement of the park in becoming the UK park of the year was noted. The Committee recorded their thanks to Carol Thor, among others who volunteered at the park, for the provision of musical entertainment at the bandstand within the park.

The Committee questioned Leisure Services compliance with the new General Data Protection Regulations and was advised that compliance was a challenge and that a large amount of work had been undertaken to date, which was ongoing.

The Committee also questioned the end of year financials and the budget for 2018/2019

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and Mr Blackledge advised that the target budget saving for the financial year was £85,000, which would be achieved through increased income. He added that the service would continue to balance commercial targets with inclusion.

10 ANNUAL COUNCIL PLAN PERFORMANCE REPORT 2017/2018

The Committee raised concerns regarding the content and presentation of the report citing that the chart provided to demonstrate performance against targets was not applicable to 87% of indicators. Ms Kate Aldridge, Head of Delivery and Performance advised that the way in which data and performance was collected and monitored was changing and would focus on a smaller number of Key Performance Indicators which were more relevant in order to provide a more rigorous look at performance. Future reporting would also include more detail on individual areas and services would be supported to collect accurate and meaningful data.

Members also raised concerns that a large number of indicators did not have targets and queried how performance could be successfully monitored when no target was provided. In response, Ms Aldridge advised that each indicator should have an expected level of performance if a target could not be provided in order to put performance into context.

The Committee agreed that Ms Aldridge provide a response following the meeting regarding the difference between 'close to meeting a target' and 'not meeting a target'.

11 DATE OF NEXT MEETING

The Committee agreed to note the date of the next meeting as Thursday, 13 September 2018, commencing at 6pm.

Chairman

(The meeting ended at 19.59)

Any queries regarding these minutes, please contact:
Sharon Davis, Scrutiny Manager
Tel: 01253 477213
E-mail: sharon.davis@blackpool.gov.uk

Report to:	RESILIENT COMMUNITIES AND CHILDREN'S SCRUTINY COMMITTEE
Relevant Officer:	Sharon Davis, Scrutiny Manager.
Date of Meeting	13 September 2018

FORWARD PLAN

1.0 Purpose of the report:

1.1 To consider the content of the Council's Forward Plan, September 2018 – January 2019, relating to the portfolio of the Cabinet Secretary.

2.0 Recommendations:

2.1 Members will have the opportunity to question the relevant Cabinet Member in relation to items contained within the Forward Plan within the portfolio of the Cabinet Secretary.

2.2 Members will have the opportunity to consider whether any of the items should be subjected to pre-decision scrutiny. In so doing, account should be taken of any requests or observations made by the relevant Cabinet Member.

3.0 Reasons for recommendations:

3.1 To enable the opportunity for pre-decision scrutiny of the Forward Plan items.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? N/A

3.3 Other alternative options to be considered:

None.

4.0 Council Priority:

4.1 The relevant Council Priority is:

- Communities: Creating stronger communities and increasing resilience.

5.0 Background Information

- 5.1 The Forward Plan is prepared by the Leader of the Council to cover a period of four months and has effect from the first working day of any month. It is updated on a monthly basis and subsequent plans cover a period beginning with the first working day of the second month covered in the preceding plan.
- 5.2 The Forward Plan contains matters which the Leader has reason to believe will be subject of a key decision to be taken either by the Executive, a Committee of the Executive, individual Cabinet Members, or Officers.
- 5.3 Attached at Appendix 4(a) is a list of items contained in the current Forward Plan. Further details appertaining to each item contained in the Forward Plan has previously been forwarded to all members separately.

6.0 Witnesses/representatives

- 6.1 The following Cabinet Members are responsible for the Forward Plan items in this report and have been invited to attend the meeting:
- Councillor Graham Cain, Cabinet Secretary.
 - Councillor Kath Benson, Cabinet Member for Schools and Learning

Does the information submitted include any exempt information?

No

List of Appendices:

Appendix 4(a) – Summary of items contained within Forward Plan.

7.0 Legal considerations:

- 7.1 None.

8.0 Human Resources considerations:

- 8.1 None.

9.0 Equalities considerations:

- 9.1 None.

10.0 Financial considerations:

10.1 None.

11.0 Risk management considerations:

11.1 None.

12.0 Ethical considerations:

12.1 None.

13.0 Internal/ External Consultation undertaken:

13.1 None.

14.0 Background papers:

14.1 None.

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EXECUTIVE FORWARD PLAN - SUMMARY OF KEY DECISIONS**SEPTEMBER 2018 TO JANUARY 2019)***** Denotes New Item**

Anticipated Date of Decision	Matter for Decision	Decision Reference	Decision Taker	Relevant Cabinet Member
September 2018	Youth Justice Plan 2018/2021	14/2018	Council	Cllr Cain
November 2018	The £1million contribution from the Dedicated School Grant Blackpool which contributes to Blackpool School Based Children's Centre's in unwinding. A review and consultation have been undertaken to find a way forward without reliance of the Grant and in order to enhance delivery using a Hub and Spoke locality model.	23/2018	Executive	Cllr Benson

EXECUTIVE FORWARD PLAN - KEY DECISION:

Matter for Decision Ref N^o 14/2018	Youth Justice Plan 2018/2022
Decision making Individual or Body	Council
Relevant Portfolio Holder	Councillor Graham Cain, Cabinet Secretary (Resilient Communities)
Date on which or period within which decision is to be made	September 2018
Who is to be consulted and how	Consultation is to be undertaken internally with Senior Officers. Youth Justice Board for England
How representations are to be made and by what date	In writing to the responsible officer, at the address shown below, by 1 May 2018.
Documents to be submitted to the decision maker for consideration	Report
Name and address of responsible officer	Diane Booth, Director of Children' Services, Blackpool Council, Number 1 Bickerstaffe Square, Talbot Road, Blackpool, FY1 3AH. e-mail:diane.booth@blackpool.gov.uk Tel: (01253) 476558

EXECUTIVE FORWARD PLAN - KEY DECISION:

Matter for Decision Ref N^o 23/2018	The £1million contribution from the Dedicated School Grant Blackpool which contributes to Blackpool School Based Children's Centre's in unwinding. A review and consultation have been undertaken to find a way forward without reliance of the Grant and in order to enhance delivery using a Hub and Spoke locality model.
Decision making Individual or Body	Executive
Relevant Portfolio Holder	Councillor Kath Benson - Cabinet Member for Schools and Learning
Date on which or period within which decision is to be made	November 2018
Who is to be consulted and how	<p>An 8 week consultation period began on Monday 16th April and closed on 8th June. Information outlining the proposed changes were shared with Children's Centre users, local residents and stakeholders in the following ways:</p> <ul style="list-style-type: none"> • A dedicated webpage was developed with the link to the consultation www.blackpool.gov.uk/consultations along with a dedicated email childrenscentreconsultation@blackpool.gov.uk • Posters were displayed in Children's Centre reception and community café areas, • Flyers were shared with Parents, Carers and other service users, • Messaging was shared via Blackpool Council social media, • Press release to local media, • Communication via Your Blackpool • Communication in Employee news and on the Internal Hub. • Email to stakeholders. <p>It is proposed a Consultation with Staff will start in July and will conclude on 07.09.18.</p>
How representations are to be made and by what date	During the 8 week consultation members of the public were encouraged to share their views and suggestions via their Children's Centres and the dedicated email.
Documents to be	Report

submitted to the decision maker for consideration	Presentation to Schools Forum
Name and address of responsible officer	Diane Booth, Director of Children' Services, Blackpool Council, Number 1 Bickerstaffe Square, Talbot Road, Blackpool, FY1 3AH. e-mail:diane.booth@blackpool.gov.uk Tel: (01253) 476558

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Report to:	RESILIENT COMMUNITIES AND CHILDREN'S SCRUTINY COMMITTEE
Relevant Officer:	Mrs Sharon Davis, Scrutiny Manager
Date of Meeting	13 September 2018

SCRUTINY WORKPLAN

1.0 Purpose of the report:

1.1 The Committee to consider the Workplan, together with any suggestions that Members may wish to make for scrutiny review.

2.0 Recommendations:

2.1 To approve the Committee Workplan, taking into account any suggestions for amendment or addition.

2.2 To monitor the implementation of the Committee's recommendations/actions.

3.0 Reasons for recommendations:

3.1 To ensure the Workplan is up to date and is an accurate representation of the Committee's work.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? N/A

3.3 Other alternative options to be considered:

None.

4.0 Council Priority:

4.1 The relevant Council Priority is:

- Communities: Creating stronger communities and increasing resilience.

5.0 Background Information

5.1 Scrutiny Workplan

5.1.1 The Scrutiny Committee Workplan is attached at Appendix 5(a). The Workplan is a flexible document that sets out the work that the Committee will undertake over the course of the year.

5.1.2 Committee Members are invited, either now or in the future, to suggest topics that might be suitable for scrutiny in order that they be added to the Workplan.

5.2 Scrutiny Review Checklist

5.2.1 The Scrutiny Review Checklist is attached at Appendix 5(b). The checklist forms part of the mandatory scrutiny procedure for establishing review panels and must therefore be completed and submitted for consideration by the Committee, prior to a topic being approved for scrutiny.

5.3 Implementation of Recommendations/Actions

5.3.1 The table attached to Appendix 5(c) has been developed to assist the Committee to effectively ensure that the recommendations made by the Committee are acted upon. The table will be regularly updated and submitted to each Committee meeting.

5.3.2 Members are requested to consider the updates provided in the table and follow up questions as appropriate.

Does the information submitted include any exempt information? No

List of Appendices:

Appendix 5(a): Resilient Communities and Children’s Scrutiny Committee Workplan

Appendix 5(b): Scrutiny Review Checklist

Appendix 5(c): Implementation of Recommendations/Actions

6.0 Legal considerations:

6.1 None.

7.0 Human Resources considerations:

7.1 None.

8.0 Equalities considerations:

8.1 None.

9.0 Financial considerations:

9.1 None.

10.0 Risk management considerations:

10.1 None.

11.0 Ethical considerations:

11.1 None.

12.0 Internal/ External Consultation undertaken:

12.1 None.

13.0 Background papers:

13.1 None.

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RESILIENT COMMUNITIES AND CHILDREN'S SCRUTINY COMMITTEE WORKPLAN 2018/2019	
7 June 2018	<ol style="list-style-type: none"> 1. Annual Council Plan Performance report on relevant Priority Two projects - complete with 'Blackpool Outcomes' 2. Leisure Services Update Report 3. Children's Services' Update Report – including Opportunity areas update, neglect update 4. Journey of the Child
13 September 2018	<ol style="list-style-type: none"> 1. Children's Services Update Report – including MASH update, Demand Management Plan update, CSE, young people NEET 2. Head Start – action planning, evidence and outcomes 3. Key priority report: to be determined 4. Youth Justice – including PVP, Early Help, non-criminalising young people, required support, community orders/court involvement. Joint report with Police.
15 November 2018	<ol style="list-style-type: none"> 1. Children's Services Update Report – including Opportunity areas update, Corporate Parent Panel Annual Report, Placement Sufficiency Strategy 2. School Improvement – to include latest attainment data, have the short term goals been met, progress against long term planning, school readiness, employment readiness, transition to secondary school 3. Key priority report: to be determined 4. Blackpool Safeguarding Children's Board Annual Report 5. Parks, Ecological Areas, Grounds Maintenance and Friends Groups
7 February 2019	<ol style="list-style-type: none"> 1. Children's Services Update Report – including MASH update, Demand Management Update, child neglect 2. Key priority report: to be determined 3. SEND and Inclusion Strategy 4. Better Start outcomes, value for money 5. Leisure Services Update Report
20 June 2019	<ol style="list-style-type: none"> 1. Annual Council Performance Plan 2. Community Engagement, Volunteer Strategy and Fairness Commission 3. Children's Services Update Report – including Opportunity Areas update, CSE, MASH update, Safeguarding 4. Key priority report: to be determined

Potential joint work: **Child and Adolescent Mental Health** to include prevalence, performance of CAMHS, emotional health, looked after children, additional educational needs

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SCRUTINY SELECTION CHECKLIST

Title of proposed Scrutiny:

The list is intended to assist the relevant scrutiny committee in deciding whether or not to approve a topic that has been suggested for scrutiny.

Whilst no minimum or maximum number of 'yes' answers are formally required, the relevant scrutiny committee is recommended to place higher priority on topics related to the performance and priorities of the Council.

	Yes/No
The review will add value to the Council and/or its partners overall performance:	
The review is in relation to one or more of the Council's priorities:	
The Council or its partners are not performing well in this area:	
It is an area where a number of complaints (or bad press) have been received:	
The issue is strategic and significant:	
There is evidence of public interest in the topic:	
The issue has potential impact for one or more sections of the community:	
Service or policy changes are planned and scrutiny could have a positive input:	
Adequate resources (both members and officers) are available to carry out the scrutiny:	

Please give any further details on the proposed review:

Completed by:

Date:

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MONITORING THE IMPLEMENTATION OF SCRUTINY RECOMMENDATIONS

	DATE OF REC	RECOMMENDATION	TARGET DATE	RESPONSIBLE OFFICER	UPDATE	RAG RATING
1	29.06.17	To request that a precis of school Ofsted reports be sent to Members outside of Committee meetings.	Ongoing	Director of Children's Services	Recommendation amended following Committee meeting December 2017. First document received.	Green
2	12.04.18	To receive a report back on Head Start outcomes.	September 2018	Director of Children's Services	Item included on agenda.	Green
3	12.04.18	To receive the analysis of foster carers to the next meeting.	September 2018	Director of Children's Services	To be presented as part of a wider look at care options. Included in Children's Services Overview Report.	Green
4	12.04.18	To receive the Placement Sufficiency Strategy in late 2018.	November 2018	Director of Children's Services	Consideration of the Placement Sufficiency Strategy has been included on the workplan for November 2018.	Not yet due
5	07.06.18	To receive a copy of the opportunity area plan.	June 2018	Director of Children's Services	Circulated following the meeting.	Green
6	07.06.18	To receive a report on wider care options.	September 2018	Director of Children's Services	Included within the Children's Services Overview Report.	Green

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Report to:	RESILIENT COMMUNITIES AND CHILDREN'S SCRUTINY COMMITTEE
Relevant Officer:	Ms Moya Foster, Head of Service
Date of Meeting:	13 September 2018

YOUTH RELATED ACTIVITIES AND YOUTH JUSTICE

1.0 Purpose of the report:

- 1.1 To provide the Committee with a picture of the future developments and opportunities in youth related activity and Youth Justice, both locally and nationally.

2.0 Recommendations:

- 2.1 To consider the potential opportunities in youth related activity and youth justice in Blackpool, as the current position in respect of youth related matters and criminal justice is mixed.

3.0 Reasons for recommendation(s):

- 3.1 To give Members the opportunity to review the current position in relation to youth related activity and youth justice in order to effectively scrutinise service provision and identify potential opportunities.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options to be considered:

Diversionary services across Blackpool need to be reviewed at all levels of the CON to develop services further that prevent escalation and develop resilience.

N/A

4.0 Council Priority:

4.1 The relevant Council Priority is

- Priority Two – Creating stronger communities and increasing resilience

5.0 Background Information

5.1 Blackpool Young People's Service went live on 3 July 2017 bringing together Youth Justice, Care Leavers, Substance Misuse, Sexual Health and Connexions. The service was created to strengthen the offer to young people aged 10-25.

5.2 Over the last 12 months work has taken place to realign services through the Journey of the Child to develop a more efficient and quality led children's service and to refocus early intervention and prevention with partners. The police are also realigning their services to provide a more place based policing model. This complements the Family Hub model which is currently evolving as part of the aforementioned Journey of the Child work.

5.3 In Blackpool the Children's Centres are being extended to create a new local infrastructure of Family Hubs by working with partners to use resources more efficiently. The Council is building on the Local Authority Children's Centre offer to support Children and Young People as they grow up, as well as their parents. The opportunity has been taken to extend the Family Hub to the whole community, families, young people, vulnerable adults and elders, by enhancing the current offer to include further evening and weekend access. The aim is to build community resilience, improve social mobility, and increase family stability by creating and maintaining partnerships which improve the physical and emotional health of the community. The Council has piloted this approach with one of the Local Authority Children's Centres which services two highly deprived wards with a community sports barn and a hostel on its doorstep, in Talbot and Brunswick and the central Neighbourhood.

5.4 In addition, to increase the offer of a Public Service Integrated Team at the Family Hub a Police Place Based Model is being utilised at the heart of the Hub. The Family Hub will provide the right environment for services to work together and not in isolation using a time team approach, under shared supervision, working within the most troubled and disadvantaged communities. The Place Based Model will afford the Police the opportunity for them to have a presence in the local area, allowing them to build up trust and community confidence and delivering to the community requirements at the point of need. By commencing this approach in one of the Local Authority Children's Centres the Council is able to build on the on lessons learned over time. By building this partnership around neighbourhood policing collectively the Council will be in a position to reduce vulnerability, reduce future demand and

reduce spending on high cost services.

- 5.5 By working in this way the current position can be enhanced in relation to first time entrants in to the criminal justice system, which has recently seen an increase. This is currently being explored with Police colleagues to understand the shift in culture of more young people in Blackpool going through the custody system for charge or summons. The next nearest neighbour in respect of numbers is Preston but the Blackpool number of young people is double this, so there is obviously some work to do.
- 5.6 The out of court disposal panel to divert young people from the system has been refreshed and refocused to enable effective decisions to be made, appropriate and relevant to the young person's circumstances and vulnerabilities.
- 5.7 The Youth Justice Services is also being refocused to better communicate with the magistracy and judiciary. However, a robust and extensive improvement plan is in place to address this. The Council will be using its influence to encourage more community sentences as an alternative to custody and work has begun within children's services to look at credible alternatives to incarcerating young people with vulnerabilities themselves.
- 5.8 There are approximately 80 young people open to the Youth Offending Team element of Blackpool Young People's Service this is a particularly high number in comparison to the nearest unitary which has 20 % more children in their population but only half (40) the number of youth justice cases open to their team. The Council is working collectively with police colleagues to understand this from the same constabulary area and how we can address this to redress the balance. The Council has commissioned support from Blackburn and Darwen Youth offending service Manager two days per week to drive the change required.
- 5.9 The Journey of the Child realignment of services will also impact positively on demand reduction through the new Multiagency Safeguarding Hub (MATH) this is where the Police Vulnerable Person notifications will be actioned and shared with partners once the continuum of need has been applied and consent is evident unless there is an obvious safeguarding need or risk of significant harm and then it will progress to children's social care.
- 5.10 There will be a positive impact on demand reduction into Children's Social Care and Health and Police colleagues will provide support at the right time proportionate to the need identified from their own organisations.
- 5.11 Developments and opportunities over the next 12 months will include:
- A Junior attendance centre,
 - Youth activities through the Family Hub as diversionary service,

- Development of Lads and Dads work,
- Increased group work programmes as pre court disposals,
- Remodelling of Anti-Social Behaviour management corporately and with the police.

Does the information submitted include any exempt information?

No

List of Appendices:

None.

6.0 Legal considerations:

6.1 N/A

7.0 Human Resources considerations:

7.1 The Journey of the Child realignment is underway and will see staff from Blackpool Young Peoples Service and wider Children’s Services move into placed based working within Family Hubs. There will be no reduction in staffing.

8.0 Equalities considerations:

8.1 It is envisaged that the neighbourhood model will increase community resilience and cohesion in line with our Council priority, Equality Objective and statutory duties under section 149 of the Equality Act.

9.0 Financial considerations:

9.1 The youth offending service is supported by partners either financially or by personnel placed in the team. As budgets for all services reduce there continues to be challenges relating to sustainability.

10.0 Risk management considerations:

10.1 Robust approaches to a whole family risk management approach supported by an operating model and operational services plan seeks to mitigate risk.

11.0 Ethical considerations:

11.1 There are no significant ethical considerations that cause concern currently.

12.0 Internal/ External Consultation undertaken:

12.1 Internal and external consultation regarding a systematic re-configuration of children's services has taken place via multi-agency partnerships and practitioner engagement events.

13.0 Background papers:

13.1 None.

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Report to:	RESILIENT COMMUNITIES AND CHILDREN'S SCRUTINY COMMITTEE
Relevant Officer:	Mrs Diane Booth, Director of Children's Services
Date of Meeting:	13 September 2018

HEADSTART UPDATE

1.1 To update the Committee on the work of Headstart and the key highlights of the first two years of the programme.

2.0 Recommendations:

2.1 To consider the update provided and identify any further information and actions required.

3.0 Reasons for recommendation(s):

3.1 To ensure progress is monitored and scrutinised effectively.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options considered:

None.

4.0 Council Priority:

4.1 The relevant Council Priority is:

- Creating stronger communities and increasing resilience.

5.0 Background Information

5.1 HeadStart

HeadStart has now been running for two years, with another three to go until the

end of the programme. Funding committed from the Big Lottery Fund over the course of the programme (ending August 2021) equates to £10.4 million, of which £2.9 million has been spent in the first 20 months to March 2018. The programme strategy includes a proportionate universalism approach, first authored in the Marmot Report (2008). This means that all 10 to 16 year-olds across the town benefit from HeadStart support – as well as parents, carers and professionals – with the aim of increasing their resilience and wellbeing by giving them the tools to do so and by changing the systems around them. However, the level of support they receive is proportionate to their need. HeadStart is building a Resilience Revolution, which will help beat the odds for our young people, at the same time as changing the odds for everyone in Blackpool.

- 5.2 The early part of the programme involved the set-up of the 16 different projects developed within the strategy, the recruitment of staff, and the procurement of contracts with external providers. The programme is now in full operational mode, and early outcomes are starting to be realised.
- 5.3 Appendix 7(a) contains details of the various initiatives that form part of the programme, in the format of “HeadStart on a page”. As well as universal initiatives, the programme also incorporates support specifically aimed at our target groups: looked after children, pupils in transition from primary to secondary school, and young people at risk of self-harm. The resilience approach underpinning the work across the programme is the Resilience Framework created by Hart, Blincow and Thomas (2004). The version of the Framework at Appendix 7(b) has been adapted from the original by Blackpool young people, incorporating wording and images that are more accessible and attractive to young people.
- 5.4 The draft of the first Annual Report can be found at Appendix 7(c). This covers the period September 2017 to August 2018, with some of the figures being updated prior to publication. The Annual Report has been co-designed with young people in order to ensure that it is accessible to the target audience. Given that this is the first of such documents, any comments and feedback from the Scrutiny Committee would be welcomed regarding whether it contains what would be required of an Annual Report.
- 5.5 Some key highlights from the Annual Report:
- There has been a significant amount of co-production activity with young people and with parents and carers. Co-production is fundamental to the programme, and no decisions are made without involving young people. In total, 44 young people are involved in groups outside of schools, with 137 involved in groups in schools. The groups are a key part of driving change through the programme, and the young people hold HeadStart to account through attendance and challenge at the Executive Board.

- HeadStart is using digital solutions as a key method of engaging with young people and the community. In total, 120 pieces of digital content have been created in collaboration with young people, staff and the community, and posted on HeadStart's YouTube page and across social media. A variety of digital campaigns have helped to spread the word about the Resilience Revolution and raise its profile.
- All of Blackpool's schools have now engaged with HeadStart, with 17 Resilience Action Plans in place, setting out the schools' proposed activity to further develop their whole school environment to be resilience building. Eighteen Resilience Committees, made up of 137 pupils in schools, have been established and have been a key part of this action planning process.
- Lancashire Mind's Bounce Forward programme has been delivered in 25 schools, teaching Year 5 pupils all about resilience. In total, 68 per cent of pupils reported an increase in their wellbeing, with 50 per cent saying that their resilience had increased.
- A total of 363 young people have been supported by Resilience Coaches, including 14 looked after children who have managed to avoid permanent exclusion and remain in their mainstream school. This September will see the first cohort of pupils who have received transitions support from the team moving up into secondary school.
- There has been a significant focus on workforce development, with programmes in schools, Children's Services and beyond helping to embed the use of the Resilience Framework and common language across all professionals who work with Blackpool's young people, and the people who care for them and volunteer with them. In order to support sustainability, HeadStart has shifted from using partner Boingboing to deliver training sessions to developing in house cohorts of trainers and learning resources.
- There are 15 people committed to being Friends for Life to looked after children, with the first four friendships already in place and working well.
- Walk and Talk counselling, delivered by Blackpool Hospitals Trust, has supported 217 young people at risk of self-harm, with 76 per cent reporting a decrease in negative thoughts.

5.6 Over the course of the next year, a key focus will be on the evaluation of the various initiatives and the programme overall. The research and evaluation workstream has been slow to get off the ground, but in February 2018, University of Brighton was

appointed as the Collaborative Research Partner. Their full-time Research Fellow will be based in Blackpool from the end of September 2018, and the combined team will then have more capacity to evaluate the growing evidence and assess the impact and outcomes for young people. A timetable has been established for “deep-dives” to be presented to the Executive Board, which will take the initiatives in turn and scrutinise the evaluation and outcomes so that decisions can be taken about the future direction of the programme.

5.7 Even though there are still three years of the programme to run, work has already begun on sustainability to ensure the Resilience Revolution is kept going and to leave a legacy for future generations of young people. The sustainability plan has three strands:

- Spreading the Revolution – raising the profile of the Resilience Revolution through communications and academic research activity, developing an identity for Blackpool as a resilient town and ensuring that Blackpool becomes the worlds first in having embedded one approach to resilience across the whole town, with people from far and wide wanting to learn from Blackpool. One way of doing this is through the creation of a “Resilience Pathway” along Talbot Road. This will see paving stones depicting the 42 resilient moves from the Resilience Framework laid alongside the new tramway, helping local people and visitors to learn more about the work.
- Doing Things Differently – ensuring that whole-systems change is effected within schools, the Council, Health, Police, Voluntary and Community Sector and other partners through learning opportunities available to all, and the embedding of changes in practice. This change will be centred on the principles of the programme including co-production, asset based approach, brave and innovative, whole systems change, one language – one approach and a focus on research and evaluation.
- Keeping the Good Stuff Going – detailed evaluation of the emerging evidence from HeadStart’s initiatives that demonstrates the added value from the various projects, the impact on young people’s resilience, and who is benefitting, which will allow future funding streams to be identified.

5.8 The programme will be analysing data available from HeadStart activity over the next 12 months and making key decisions regarding the strategy for the remaining three years, including which projects will cease and which will be expanded. With a key focus on sustainable activity, the vision is to achieve the necessary momentum of successful activity to enable the Resilience Revolution to continue after the Big Lottery Funding ceases.

6.0 Does the information submitted include any exempt information? No

7.0 List of Appendices:

Appendix 7(a): HeadStart on a page

Appendix 7(b): Resilience Framework

Appendix 7(c): Draft HeadStart Annual Report September 2017 to August 2018

8.0 Legal considerations:

8.1 None

9.0 Human Resources considerations:

9.1 None

10.0 Equalities considerations:

10.1 None

11.0 Financial considerations:

11.1 None

12.0 Risk management considerations:

12.1 None

13.0 Ethical considerations:

13.1 None

14.0 Internal/ External Consultation undertaken:

14.1 None

15.0 Background papers:

15.1 None

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FRIEND FOR LIFE



Facilitating adult friends to offer a lifelong friendship for our children (in care) to have fun, go on adventures and be there for them through thick and thin, on the good days and the not so good days.

ACADEMIC RESILIENCE APPROACH



A whole school approach to resilience, facilitating school led discussions that result in a resilience action plan for the whole school community, including young people, teachers and staff, offering support and training where required.

PEER MENTORING



Supporting schools to embed the resilience framework into their peer mentoring programmes, offering training to mentors and schools staff.

WALK AND TALK



Taking counselling into the community, supporting young people at risk of self harm to choose the space they want to meet and talk in, walking, baking, sport... anything goes!

BOUNCE FORWARD



A whole class 10 week resilience course for all young people in year 5, building knowledge and developing young people's expertise in resilience practice for themselves, friends, family and school community.

CREATIVE ACTIVITIES



Offering creative activities for young people to enjoy a new activity and have the opportunity to develop their skills further, and hopefully find a lifelong talent!

COMMUNICATION FRIENDLY SPACES



Speech Bubble are working alongside Educational Diversity to build communication friendly classrooms, so all young people are able to engage fully in learning.

SADDLE UP



A 12 week project combining horse care with art therapy, focusing on communication and relationship building.

MOVING ON UP



Working alongside young people, parents/carers and schools: resilience coaches offer up to 2 years of resilient therapy or 7 weeks of group work to ensure young people are settled and happy in high school.

SELF HARM SUPPORT



Short term support for young people who self-harm and their families, ensuring they have the help they need in the community.

BACK ON TRACK



Up to 2 years work alongside young people, schools, social workers and foster carers to support our children (in care) to remain in mainstream school where appropriate.

DIGITAL LEARNING SPACE



Young people and practitioners share a digital space to collaborate and develop the work.

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RESILIENCE FRAMEWORK

Basics

- Good Housing
- Money to live
- Being safe
- Transport and getting to places
- Healthy diet
- Exercise and fresh air
- Enough sleep
- Play and hobbies
- Not being judged

Belonging

- Find somewhere you feel like you belong
- Find your place in the world
- Spend time with good people and in good places
- Keep relationships going
- More healthy relationships the better
- Take what you can from relationships where there is some hope
- Get together with people you can rely on
- Responsibilities & obligations. For example: looking after your brother/sister or going to school
- Focus on good times and places
- Understand what has happened in your life
- Predict a good experience of someone or something new
- Make friends and mix with other people

Learning

- Make school or college work as well as possible
- Engage mentors
- Plan out your future
- Organise yourself
- Highlight achievements
- Develop life skills

Coping

- Understand right from wrong
- Be brave
- Solving problems
- Focus on the good things in life. Put on your Positivity Glasses!
- Find time for your interests
- Calming down and making yourself feel better
- Remember tomorrow is another day
- Lean on others when necessary
- LOL Have a laugh

Core self

- Instil a sense of hope
- Understand other people's feelings
- Know and understand yourself
- Take responsibility for yourself
- Find time for your talents
- There is existing help and solutions for problems, use them

Noble truths

- Accepting
- Conserving
- Commitment
- Enlisting

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HEADSTART ANNUAL REPORT

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September 2017 – August 2018



**NATIONAL
LOTTERY FUNDED**



HSBlackpool

Blackpool Council



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INTRODUCTION

Hello everyone. Welcome to the Resilience Revolution's annual report.

HeadStart is a 5 year programme funded by the Big Lottery Fund. In Blackpool, we're using the money to create a Resilience Revolution which is helping all of the town's 10 to 16 year old – as well as the people who care for and work with them – to have the tools they need to increase their resilience.

This Annual Report is full of lots of content and statistics about all our work across the town in our second year, working alongside families, schools and communities, including online.

We want to beat the odds and change the odds.

ENJOY



CO-PRODUCTION

We passionately believe that young people and their families are experts in their own right and put them at the heart of our programme. We work alongside young people and parents/carers to co produce, co deliver and co research our work and make key decisions together for the health of the programme. Co production has gone from strength to strength over the last year and we look forward to continuing this work in Year 3.

Page 46 What have the young people produced?

18 Blackpool schools have set up Resilience Committees where **137** pupils are helping to decide the priorities for improving resilience in their schools:

- **12** primary schools
- **4** secondary schools
- **2** specialist provisions



• **44** young people are taking part in a range of groups outside of school, including:

- The Young People's Executive Group (YPEG)
- The Revolution Researchers
- The Digital Group
- Year 6 Group
- Junior Park Rangers



How have young people influenced the programme?

- **35** young people have been part of the interview processes to help decide which staff HeadStart recruits to the Resilience Revolution.
- **8** young people have represented their peers at several of HeadStart's strategic meetings, including the bi monthly Executive Board.
- Young people have co produced **40** videos that have contributed towards spreading the message of the Revolution!
- **22** young people have helped to co deliver training and events locally, nationally and internationally.
- Young people have helped to shape **12** significant policies, campaigns and/or methods of delivery for our partner agencies.

- **How have parents and carers influenced the programme?**
- **8** parents are involved in the Parents of the Revolution group. They met regularly and are currently working on adapting a Family Resilience Framework.
- **24** parents have attended 4 training courses delivered specifically for parents and carers.
- **15** people attended the first meeting of the Special Guardianship Order group.



THE REVOLUTION IN SCHOOLS



802 school staff trained in resilience



44 schools engaged and on-board



6 Communities of Practice were held



17 resilience action plans have been written by schools



110 Academic Resilience Approach meetings have been held



12 out of **16** Year 2 schools have completed the whole-school resilience process



Schools Innovation Fund

Every school in Blackpool can apply for money from this pot to try out creating ways of increasing their pupils' resilience. This year, 18 schools had their bids approved. Projects include:

- Forest schools
- After-school activities
- Dedicated spaces to improve resilience
- Anti-bullying programmes
- Recognising achievements
- Community café
- Communication skills
- Helping pupils manage in class

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Quotes from staff

"Taught me how to reinforce positivity"

"The training will improve my classroom practice"

"Better practitioner in terms of my understanding of individuals"

"I am more conscious of language used and understanding the bigger picture of each child"

BOUNCE FORWARD



Bounce Forward is a whole-class 10-week resilience course delivered by Lancashire Mind for all young people in Year 5.

Delivered to **25** schools

1,204 young people have attended Bounce Forward

68% increase in young people's wellbeing

50% of young people increased their resilience

95% of young people would recommend the course to a friend

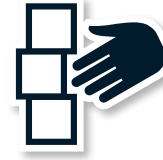
98% of young people feel positive about the course overall



"Bounce Forward has helped me because I used to be very angry but now I can deal with my emotions better. I'm also more open and I can talk to people better about how I feel"
(young person)

"What the Bounce Forward programme has done, it's made them realise the skills they've got already and brought them to the surface so they can feel confident applying them"
(teacher)

RESILIENCE COACHES



Our Resilience Coaches are testing and learning the Boingboing resilience approach with young people and families across the town. The team is working across systems to make transition from primary to secondary schools as positive as possible, supporting our children to remain in mainstream education where appropriate, and working with young people who self-harm.

Quote from teacher:

“Since the resilience coaches have been working with our pupils, I have seen a positive result in terms of confidence and how the children present. This interaction and contact has been particularly positive with one child who comes from a very challenging background. The child is now more willing to talk to members of staff at school, is beginning to recognise that there is not a need to sit in the house and play video games or watch the TV every day. The child has greater aspirations and confidence, arriving at school on time having previously been late on most days. He has, this year, made good progress in all areas of the curriculum - I do not believe he would have done so without the resilience work completed with him. He is a new child!”

209 young people have profited from group work.

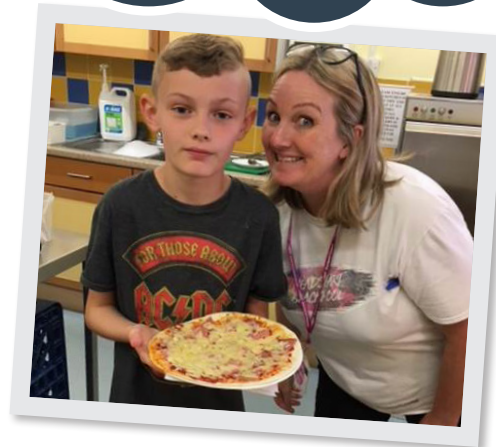
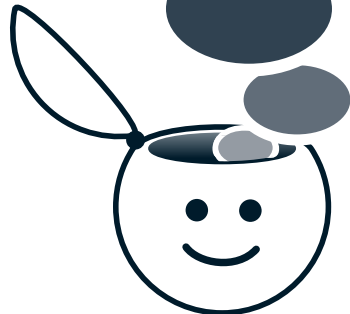
30 young people and their parents/carers have benefited from self-harm support.

14 of our young people have been supported to remain in mainstream school through the Back on Track project. This saves the school up to £8,000 in charges for permanent exclusion, and avoids the Council paying £15,000 a year for a place at the Pupil Referral Unit.

363 young people and their parents/carers have been supported to beat the odds whilst changing the odds.

72 young people and their parents/carers have benefited from individual support whilst transitioning from primary to secondary school.

28 young people have taken part in Saddle Up (art and equine therapy).



WORKFORCE DEVELOPMENT



Embedding our resilience approach across the whole town is crucial to achieving our one approach – one language vision and ensuring improved and sustainable outcomes for children and families in the town. HeadStart considers our whole community as its workforce and therefore has a range of free and accessible learning opportunities for all.

22 Professionals have attended Facilitating Resilience Therapy training and can now supervise and train in the approach across all sectors of the workforce.

12 Professionals have attended Supported Academic Resilience Approach and are now facilitating the whole-school approach in their own schools and others across the town .

90 people from professional, voluntary and community sectors have attended our **Introduction to Resilience Therapy** to develop a deeper understanding of Resilient Therapy and look at how they can apply the approach in their work to contribute to a positive impact on improved outcomes for children and families.

22 Parents and Carers have attended Resilient Therapy training programmes and learnt about resilience and how it can help make positive changes within families.

66 Professionals have attended our Practitioner Resilience programme which gives them the skills to understand and manage the impact of working in demanding environments on their practice and personal emotional health and wellbeing.

A key strand of the HeadStart workforce development strategy focusses on education and social care where the workforce are in the forefront of working with children and families.

945 staff from schools across Blackpool have attended the **What is Resilience?** course which aims to ensure all school staff understand why resilience is important.

20 pastoral staff have also attended **Introduction to Resilient Therapy**.

83 Social Workers and **Managers** have attended Resilient Therapy training alongside Risk Sensible training and are currently testing ways of embedding the approach in their social work practice.

160 people from across Blackpool have attended our **Resilience Get Togethers**, which are open to all and provide a brief 2 hour overview of the Programme. Many attendees have gone on to attend other programmes, become volunteers and positively engage in the **Resilience Revolution**.



FRIEND FOR LIFE



Facilitating adult friends to offer a lifelong friendship for our children (in care) to have fun, go on adventures and be there for them through thick and thin, on the good days and the not so good days.

- **7** information evenings with **36** potential Friends for Life.
- **15** committed friends = **41%** of people who attended an information evening are committed to being Friends for Life
 - **4** successful Friendships already in place
 - **2** Friends ready to be matched
 - **9** Friends in training
- **6** training events delivered to **15** committed friends on topics such as, Attachment and Belonging, Resilient Therapy, and What Makes a Good Friend. **100%** of people attending those training events indicated that their knowledge had increased due to the training.
- Most importantly, the **4** successful friendships are going strong! The first friendship has been going for **7 months**.
- Outcomes will be reported regularly through evidence collated by the Friends for Life PhD student.



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WALK AND TALK



Walk and Talk supports young people at risk of self-harm by taking counselling into the community and enabling young people to choose the space they want to meet and talk in.

217 young people received support from Walk and Talk

2,178 appointments attended by young people

70% of appointments took place in the community
(**44%** public place, **26%** in school)

76% of young people had a decrease in negative thoughts

Average young person showed **30%** decrease in negative emotions

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DIGITAL



120 pieces of digital content created with Young People, HeadStart Staff and members of the community

St Georges school healthy eating programme

Developed in collaboration with Public Health and designed to instil and show how resilience and the framework can be used in any subject matter. This is an example of how the students are working together to gain life skills etc.

www.youtube.com/watch?v=QnFvHTntpVE



Digital Story/Vlog campaign for the month of October – 22 Part Series

Vlogtober was a social media video campaign designed to show how our Resilience Framework can be used in everyday situations.

This was a huge success with a **25K+** views across social media.

The success of this campaign raised awareness of our programme by an amazing 1478% (Facebook) over the month of October compared with the previous month.

Vlogtober – Thank You Video
www.youtube.com/watch?v=GhMjYnRY5Mw



Vlogtober – Playlist -
www.youtube.com/watch?v=gYETkD0-kU&list=PLWONnYFroIt0IUl631GxuZ7rZQIPBxoiy



Resilience round-up

This is a co-produced news programme with our young peoples digital group.

The resilience round-up was created to detail all the amazing things going on in programme and to raise awareness of the Resilience Revolution and how we are “beating the odds while changing the odds”.

Our first episode was seen by over 11K people (Facebook) which increased engagement by parents and carers in our programme and also led to amazing feedback for the young people involved.

Examples of supporting staff development

Staff across the programme have been supported to embed digital innovations as part of their work.

- Cooking Group
www.youtube.com/watch?v=HEWddMXxk1c&t=2s
- Helping two young people who wanted to creatively express themselves in their sessions
www.youtube.com/watch?v=LRaaORNmw_E
- Young person reflected on how they were being resilient by looking after a new pet snake
www.youtube.com/watch?v=rxniNnc9Kt0
- Creating a role playing group to learn about the framework with stories and games
www.youtube.com/watch?v=btRTZXGUwXo&t=146s

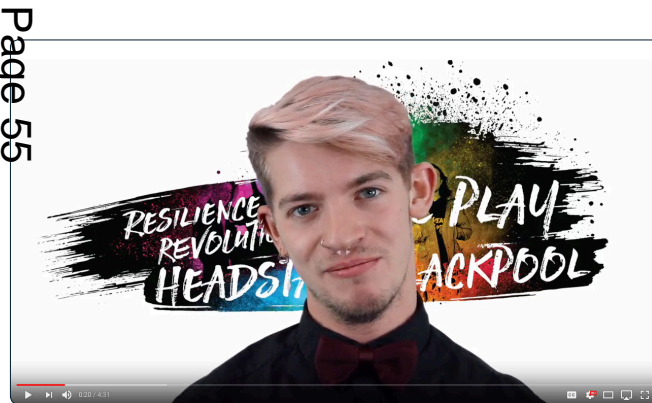
The Friends for Life team have created vlogs and stories of their friends to help with future matching with young people. We have found this helps the friend to understand new ways of communicating with young people

www.youtube.com/watch?v=xhJNjaEzteg



Our Parental Engagement team has also used video to help them evidence their impact

www.youtube.com/watch?v=xBtSNJZso4I



DIGITAL INNOVATION FUND

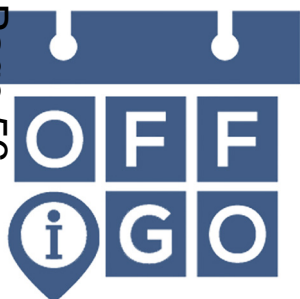
£62,500 has been awarded to three local organisations to develop and run innovative digital projects to improve resilience in young people.

- **OFFiGROW** is an app that is being developed by a start-up business called OFFiGO. The app will be free for young people, and will help them find activities and offers in their local area. Two apprentice jobs will be created using the funding.

- **Tramshed**, a local theatre production company, will use the funding to hold twice weekly free workshops where young people will learn about the digital aspects of theatre production. The charity involves young people who would not normally engage in the arts or have been excluded from activities in the past.

- **Blackpool Carers Centre** has listened to young carers and is developing an app called Hear Here. This will provide information about local services and practical skills the carers can use to improve the basics in their own lives as well as taking care of their core selves, allowing them to better organise their caring role around their own learning and social priorities. The app will provide access to coping strategies that they can use on their own and simplify communication with their support worker.

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Blackpool Carers Centre

Quality • Passion • Respect

BOINGBOING



Boingboing is a social enterprise that collaborates with people to encourage and co-develop resilience research and practice. Activity this year included:

6 Resilience Forums facilitated - these are a space where discussion and debate about resilience research and practice is brought to life.

People learnt about topics such as:

- Our South Africa Experience
- Developing Children’s Communities
- Rethinking Preventative Wellbeing
- Co-producing a Mental Health Recovery College Course
- Friends for Life
- Young Carers

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Supervision

- 130 supervision sessions delivered with Resilience Coaches, facilitated through a mixture of 1:1 and group supervision formats. Quotes:

“Through one to one supervision I am able to explore at a deeper level, relationships, attachment and gain a greater understanding of the therapeutic theory and Resilience Framework in relation to my individual young people and their families”

“As a group I feel we are becoming more authentic and empathic toward each other, this is a great learning space to have each month.”

- Facilitated a ‘Community Showcase’ event with the Big Lottery including input from The Grand Theatre, Tramshed Theatre and Blackpool Carers Centre alongside Junior Park Rangers and Parents of the Revolution.

- 26 Programme Support sessions with Professor Angie Hart to ensure the programme remains true to the evidence informed Resilient Therapy approach.
- Work with community groups.
- Case study – Blackpool Grand Theatre

“The Grand Theatre set up the Junior Artists after school Arts and Resilience Programme, working with 100 children with low resilience and confidence from across Blackpool. They have been exploring stories that are presented on the Grand’s stage through a resilience lens. The Grand is committed to working with its local community and has sought to apply a resilience approach across our creative and community offer to ensure children, young people and families experience the Resilience Revolution in a range of ways.”

CREATIVE EXPERIENCES



Offering creative activities for young people who might not have had the chance before to enjoy a new activity and have the opportunity to develop their skills further. Delivered in collaboration with three of our partners:

- Blackpool and Fylde College – cookery
- Grand Theatre – drama
- Blackpool Sixth Form – sculpture

In the sculpture project at Blackpool Sixth Form, over 300 children took part in taster sessions, with 60 children took part in final design stages workshops, sculpture building, and peer mentor training.

At one school, only two students at the start of the program had selected to do art at GCSE. By the end of the course, all 20 who took part in the project have taken art as a GCSE option, and the school has now reintroduced art into the year 8 curriculum.



“This program really helped pick up a student during some dark experiences and provided them with a positive focus in life.”

Teacher

“Thank you so much for this experience. My son now has a clear focus and is really looking forward to coming to college, he did not have a clear focus before the program but is now really inspired to pursue the creative industries.”

Parent

“I love activities, really like the message in a pot, it makes me feel happy and I learnt a lot.”

Student

Report to:	RESILIENT COMMUNITIES AND CHILDREN'S SCRUTINY COMMITTEE
Relevant Officer:	Mrs Diane Booth, Director of Children's Services
Date of Meeting	13 September 2018

CHILDREN'S SERVICES OVERVIEW REPORT

1.1 To inform Scrutiny Committee of the work undertaken by Children's Services on a day to day basis and to update on the progress and implementation of developments within the areas.

2.0 Recommendation(s):

2.1 To consider the contents of the report, provide challenge and identify any issues for further scrutiny.

3.0 Reasons for recommendation(s):

3.1 For Members of the Scrutiny Committee to be fully informed as to the day to day work of the Children's Services Directorate and have assurance that Blackpool is continuing to meet its statutory obligations for future inspection requirements.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options considered:

None.

4.0 Council Priority:

4.1 The relevant Council Priority is:

- Creating stronger communities and increasing resilience.

5.0 Background Information

5.1 As per previous reports the Council continues to address the high demand for services, which are amongst the highest in the country. Despite reductions, Blackpool still has a high rate of referrals, assessments, Section 47 Enquiries, Child Protection (CP) Plans and children looked after per 10,000 population. The Council is seeing more effective management of risk following the introduction of the risk sensible operating model and in addition the care planning process continues to be more robust in respect to management and decision making. Work is continuing with partners via the Improvement Board to monitor the effectiveness of plans to manage demand and through the Board challenging targets remain in place to bring Blackpool more in line with the national, regional and statistical neighbour picture.

The journey of the child work is now complete and plans are in place to realign services to ensure services are in place at the right time which will work with keeping children within their families where it is safe to do so. Where it is not safe to do so services will be looking to secure permanence at the earliest opportunity.

The following outlines performance against key indicators in respect to demand, child protection and looked after children. This gives an indication of progress against targets and this in conjunction with audit findings gives a holistic picture of quantitative and qualitative outcomes.

As requested there is also a more detailed picture in respect to children looked after, sufficiency plans and plans to address these needs in the future.

5.2 Front Door Demand

There continues to be a decrease in the number of referrals being made to Children's Social Care (CSC) in comparison to the same quarter last year. The first quarter in 2018/2019 saw a total of 694 referrals compared to 717 in 2017/2018. However, this is higher than the last quarter. The percentage of the referrals that are repeat referrals was also lower at 18% compared to 24% in 2017/2018.

Positively one can see the conversion of referrals to assessment increase with this quarter seeing 83% of referrals progressing to a Children's Social Care assessment. This indicates increasing evidence of the right work being referred for a statutory assessment.

5.3 Child Protection

Children become subject to CP Plans following a Section 47 enquiry having

established a child(ren) is suffering or likely to suffer significant harm and is in need of protection via a CP Plan. Not all Section 47 enquiries result in the need for a child(ren) to become subject to CP Plans.

- The number of Section 47s remains high and there was an increase this quarter on the last quarter (74), but this is an improvement on last year.
- The number of children and young people subject to a CP Plan has reduced to 267 in June 2018. This is 118 children less subject to a CP Plan from the highest number in August 2017.

5.4 **CP Statutory Visits**

All children subject to a CP Plan should receive a visit every four weeks. The average per month visited for the first quarter was 86.5%. This is a reduction on previous performance. Work has been undertaken to understand this and where visits have not taken place within the timescale these are followed up by Team Managers and explanations provided to the monthly performance improvement meetings. A majority of visits out of timescale are due to no access visits, but further visits are undertaken and the child(ren) seen within a short timeframe.

5.5 **Open Cases**

- The number of cases open (including CP and LAC) has decreased to 1,663 in June from 1,872 in March. There were fluctuations in the first quarter months, with June being the highest.
- As expected in line with the above a similar pattern emerged for open cases (excluding CP and LAC) with the number in June being 960, lower than the March figure of 1,076, but the highest in the first quarter months. As outlined in previous reports some of these cases are cases stepping down from a child protection plan to a child in need plan and also includes open statutory assessments.

5.6 **Looked After Children (LAC)**

The total number of children looked after has continued to increase with 559 children being looked after in Blackpool at the end of June 2018. This is 26 more children than at the end of the year in March 2018.

The number of children and young people entering care had remained stable, but there was a slight increase in the number in April 2018 (19) and May 2018 (18), but a significant increase of 25 in June 2018.

The number exiting care has slowed again in recent months with only 36 children ceasing to be looked after in the first quarter.

5.7 **Stability for our children looked after**

The Children's Commissioner has recently published data on stability across a number of areas including:

- Placement Stability
- Social Worker changes

The summary headlines relate to 2016/2017 and are:

- **Placement instability**

Blackpool had levels of single year placement instability 3% higher than the national average and 4% higher than its regional average. It is 5% higher than its Stability Index neighbours.

- **Social worker instability**

Blackpool had levels of single year social worker instability 13% higher than the national average and 13% higher than its regional average. The robust recruitment and retention strategy aims to reduce instability.

5.8 **LAC Statutory Visits**

All looked after children should receive a statutory visit. These visits vary in frequency depending upon their length of time in care and stability of placement. These visits are completed by all teams with the Permanence Team having the majority of cases. The performance at the end of the first quarter was that 92% of visits were completed within the timescale. The Permanence Team has increased their performance and it was the Safeguarding teams who had been unable to complete the visits within the timescale. All cases that did not meet the timescale are discussed at the monthly performance improvement meetings and Team Managers are able to explain the reason for any outside of the statutory timescale.

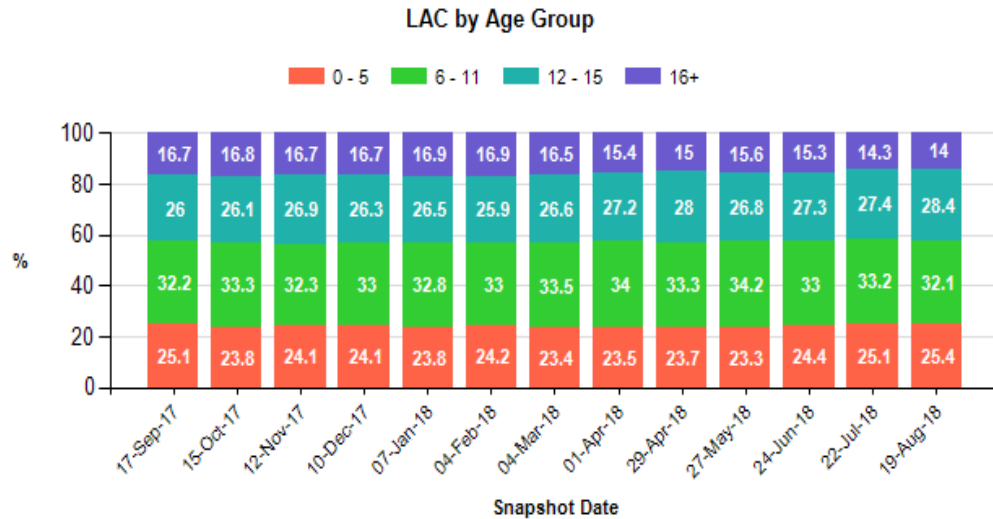
5.9 **Looked After Children Summary**

As requested please find below a breakdown of our children looked after, including the following:

- Age profile
- Placement type/sufficiency strategy
- Out of area placements
- Discharge/Exit Plans

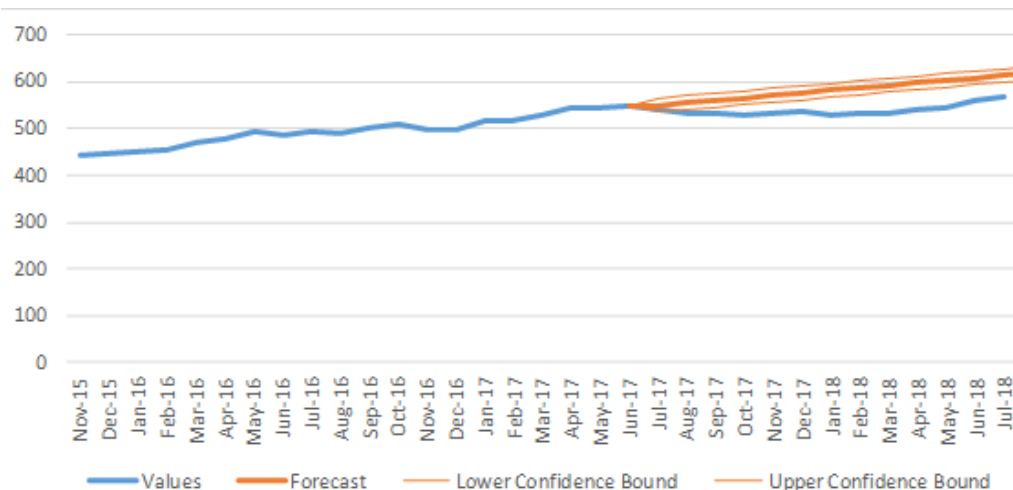
Age Profile

The following gives a breakdown of the age profile of our children looked after:



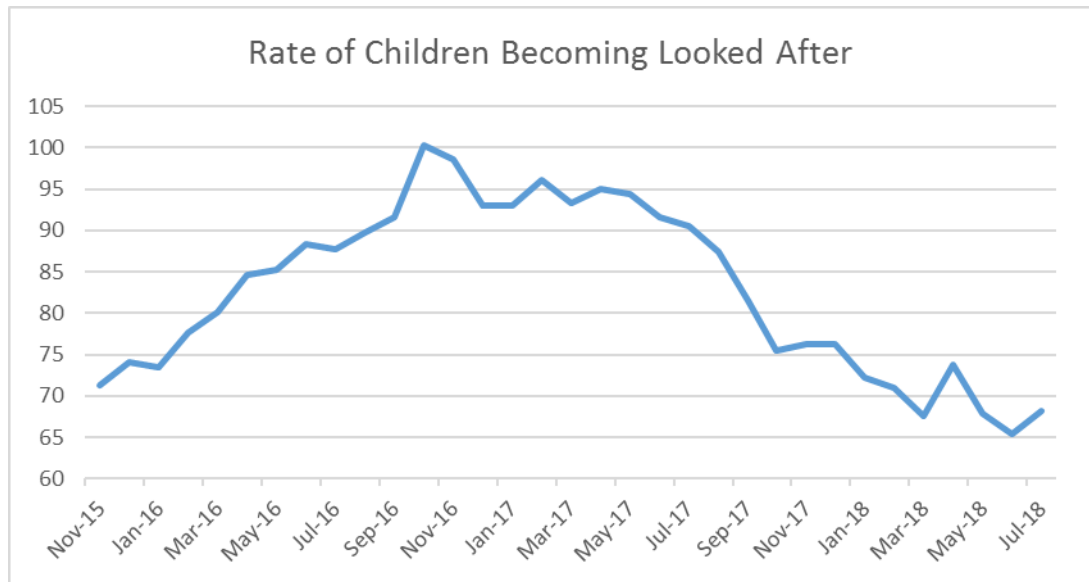
The breakdown of looked after children by age shows that 46% of looked after children are aged 10 and under. The age profile of children looked after in Blackpool is broadly in line with the national profile. The variation lies in a greater proportion of children under one year and a smaller proportion of over 16 (although this is increasing in line with the positive pathways work).

In respect of those starting to be looked after; It is the case that the numbers of looked after children continue to be high in Blackpool. However, they are significantly lower than the numbers that were forecast when the journey of change which is currently in process began. (Demonstrated in the chart below). Based on the data from November 2015 to June 2017 the expected forecast number for August 2018 is 620. August actual children looked after numbers are 560. This is a 10% reduction on forecast figures.



If the work undertaken across the service was not having an impact, one would expect the actual number of looked after children to be within the Lower and Upper confidence bound above (603 to 637) which would account for “normal variation”. The actual track is much lower, demonstrating a link to the targeted activity which is underway, particularly with the work being done at the front door.

The most significant change can be seen in the rate of children becoming looked after in a rolling 12 month period. The rate has reduced from a peak of 100.3 in November 2016 (per 10k population) to the level previously achieved in 2015 and is now 68.5.



A longer term ambition is to increase the rate at which children are supported out of the care system, through a robust care leaver offer for those reaching independence or, for younger children either returning home or settling in to a new family support network. Further work is underway with Dartington to implement the “Going Home” tool in partnership with the Service Lead in Permanence to ensure that every child who is supported by the team who may to safely leave care has a robust plan in place to facilitate this. The partnership is designed to enhance the transparency and oversight of how the tool is being applied. This work is being monitored through the sufficiency group and Childrens Services Management Team. As this work takes shape and care orders are discharged at court, one might expect to start to see not just an arrest in the rate that looked after children numbers rise, but a slow and steady reduction in the cohort overall.

There is a more robust emphasis on care planning and management of risk ensuring that this is identified as early as possible to ensure these children have every opportunity to return safely to their family.

If a return home is not possible then reducing drift and delay facilitates timely

alternative permanent options.

5.10 **Placement Type/Sufficiency**

A sufficiency statement has been developed which outlines the current position and projection of need going forward based on a number of plans and importantly on what children looked after have told us. Over half of children looked after in Blackpool are supported by foster carers in a home environment. Whilst only a small proportion of the looked after population as a whole, too many children are supported in residential homes out of area, not because the placement is the right one to meet their needs, but because of the limited availability of placements closer to home.

By March 2019, based on current and planned activity and demand, it is anticipated that the overall numbers of children looked after will drop, and a higher proportion of children looked after will be supported by foster carers

It is hoped that the Council would see a reduction in placements in external residential providers, with an increased proportion of children supported in internal provision.

This activity will be monitored through the sufficiency group which meets monthly, and variations from planned activity and demand addressed through rapid intervention planning where required.

There are numerous risks to any sufficiency planning to include, changes in government guidance, research evidence, instability in workforce and transience making predictions difficult.

5.11 **As at 21/08/18 the breakdown of placements is as follows**

- 22 Placement Order granted for adoption
- 55 placed at home
- 301 living in in-house fostering placements (66 are with Connected Carers)
- 101 living in agency fostering placements
- 2 living in in-house residential placements
- 48 living in agency residential placements
- 5 living with an Emergency friend or relative
- 5 living in a Mother and Baby Unit
- 2 in a Youth Offender Institute
- 18 in Supported Accommodation/Tenancy Support

Placement stability of children and young people experiencing three or more placements remains a challenge. This is mainly due to the availability of placements

for adolescents exhibiting challenging behaviour and their placements breaking down. This is to be addressed via work on the sufficiency statement with local providers. There will always be a need to look at specialist provision for some children and young people and this will be done in line with meeting their needs.

5.12 **Out of Area Placements**

There are 41 (7.3%) children placed more than 20 miles out of Blackpool. The breakdown is as follows:

- 27 young people are living in agency residential units more than 20 miles from Blackpool, with the furthest living 102 miles away in Wigton, Cumbria.
- 14 children and young people are living in agency foster placements with the furthest living 53 miles away in Sale, Greater Manchester.

As outlined above as part of the sufficiency statement is looking at provision closer and within Blackpool to return children/young people nearer to their family and friends, although this will not be appropriate for all.

5.13 **Care Leavers**

All care leavers should be kept in touch with at least every three months. In order to ensure the quality of these keep in touch meetings it has been insisted that these should be face to face meetings unless there is good reason for this not to take place. This has impacted on previous performance data in which any form of contact e.g. telephone, text was being counted. More recent performance shows 92% of care leavers received face to face contact in June 2018. Reasons for those not in contact with are explained, including young people having moved and not passed on details and young people expressing a wish not to be contacted.

Work continues to provide care leavers with opportunities for Education, Training or Employment. The Council is presently supporting 19 care leavers through university which is excellent performance and a number achieved their degrees this summer which are excellent outcomes. As outlined in previous reports there are four care leavers in apprenticeship/positions within the Council, one within the Chief Executive Office, one as a Children's Participation Officer, one in Children's Commissioning and one in Adults' Commissioning. Work is ongoing to look at increasing these opportunities and systems have been put in place to alert care leavers to vacancies within the Council through the Greater Jobs website. At the end of June 2018 there were 49.7% of care leavers in employment, education or training.

Work to look to secure suitable accommodation for care leavers with Blackpool Coastal Housing, Blackpool Housing Company and others continues. The Blackpool Young People's Service (BYPS) is a member of the Positive Transitions Group which

leads on this work. A review of the plan is taking place to look at how a range of accommodation options can be ensured. In addition a further meeting has taken place with Blackpool Coastal Housing and Blackpool Housing Company to look at future projections to ensure suitable accommodation is made available. A recent Corporate Parenting Panel was taken over by young people with housing being the theme for discussion which proved positive in outlining care leavers' experiences. Unfortunately some care leavers are presently in custody which impacts on the overall percentage in suitable accommodation. In June 2018, 92% were in suitable accommodation, 13 care leavers were deemed to be in unsuitable accommodation, 10 of which was due to them being in custody.

5.14 Work going forward

As outlined in the sufficiency statement the Council is looking to change the composition of the care population going forward to ensure that decision making is framed within a risk and resilience model in order to maximise outcomes for children. This means that there is an increased focus on pre-birth and younger children through to adoption, SGO and long term fostering, where appropriate. The Council is working towards an increased understanding and emphasis on permanence planning both for this cohort and any older children and young people moving forward. Care orders will be tracked to ensure these orders are still the most appropriate plan and acting quickly if they are not. In addition, work is ongoing to explore a way of working with ingrained neglect that focuses on intensive support and not removal for a number of families and ensuring that outcomes for children and young people are considered at every decision making stage which links with prevention and early help strategies.

Does the information submitted include any exempt information? No

6.0 List of Appendices:

None

7.0 Legal considerations:

7.1 There are no legal issues to consider

8.0 Human Resources considerations:

8.1 There are no human resource issues to consider

9.0 Equalities considerations:

9.1 Planning for every child is at an individual level and based on analysis of risk and need.

10.0 Financial considerations:

10.1 There is a financial pressure on childrens services budget which is predominantly linked to external care placements.

11.0 Risk management considerations:

11.1 Planning around demand management brings with it a level of risk relating to predictions. It is not possible to take into consideration every eventuality.

12.0 Ethical considerations:

12.1 This update does not contravene any of the council's values, morals or beliefs.

13.0 Internal/ External Consultation undertaken:

13.1 Partner consultation has taken place as part of the journey of the child work.

14.0 Background papers:

14.1 None.

Report to:	RESILIENT COMMUNITIES AND CHILDREN'S SERVICES SCRUTINY COMMITTEE
Relevant Officer:	Mrs Ruth Henshaw, Delivery Development Officer
Date of Meeting:	13 September 2018

COUNCIL PLAN PERFORMANCE - REPORTING ARRANGEMENTS FOR 2018/2019

1.0 Purpose of the report:

1.1 To inform the Committee of the arrangements for reporting performance against the suite of headline key performance indicators for Priority 2 for 2018/2019.

2.0 Recommendation(s):

- 2.1
- To agree the new approach for performance reporting; and
 - Consider ways in which gaps in performance reporting to the Committee can be addressed.

3.0 Reasons for recommendation(s):

3.1 To ensure constructive and robust scrutiny of performance against the Council Plan 2015-2020.

3.2a Is the recommendation contrary to a plan or strategy adopted or approved by the Council? No

3.2b Is the recommendation in accordance with the Council's approved budget? Yes

3.3 Other alternative options to be considered: N/A

4.0 Council Priority:

4.1 The relevant Council Priority is:

- Communities – create stronger communities and increase resilience

5.0 Background information

5.1 As part of the recent review of the Council Plan, the set of corporate performance

indicators has been revised from over 100 indicators to a much smaller set of headline key performance indicators (KPIs). These indicators relate directly to corporate objectives and are designed to provide a short, focused sweep of performance across the core business of the Council. Also included, are a number of performance indicators relating to the performance of the wholly owned companies, as these companies make crucial contributions to the delivery of our corporate objectives.

- 5.2 Sitting underneath the headline KPI's are a structured suite of supporting performance indicators which give context and challenge to the headline indicators, and will be monitored and presented, as and when required, to the relevant audience to support effective, evidence-based decision making.

6.0 Reporting Arrangements for 2018/2019

- 6.1 It is proposed that performance against the Council Plan headline KPIs should be incorporated into existing directorate / service specific update reports. This would replace the Council Plan performance reports produced by the Corporate Delivery Unit which the Committee currently receives on a quarterly basis. At the end of the financial year, an annual summary of Council Plan performance will be provided by the Corporate Delivery Unit.

- 6.2 This approach aims to:

- Reduce duplication in terms of the same performance information being reported in different corporate and directorate reports;
- Embed the headline KPIs into directorate / service performance management and monitoring, where this isn't already the case; and
- Increase accountability, enabling those who are directly responsible for performance to present it to the Committee along with other contextual information.

- 6.3 Appendix 9(a) – Reporting Timetable 2018-19 provides further detail on the headline KPIs which are relevant to this Committee and the reports which these KPIs will be included in. Where there are gaps in performance reporting i.e. a KPI does not fall within the remit of a current directorate / service report received by the Committee, this has been highlighted.

- 6.4 For information, performance against these indicators as at Quarter 1 2018/2019 is included in Appendix 9(b) – Headline KPI Dashboard Q1 2018-2019.

Does the information submitted include any exempt information?

No

List of Appendices:

Appendix 9(a) – Reporting Timetable 2018-2019

Appendix 9(b) – Headline KPI Dashboard Q1 2018-2019

7.0 Legal considerations:

7.1 None

8.0 Human Resources considerations:

8.1 None

9.0 Equalities considerations:

9.1 None

10.0 Financial considerations:

10.1 None

11.0 Risk management considerations:

11.1 None

12.0 Ethical considerations:

12.1 None

13.0 Internal/ External Consultation undertaken:

13.1 N/A

14.0 Background papers:

14.1 None

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Appendix 9(a) – Reporting Timetable 2018/2019

Theme	Indicator	Lead	Report	Meeting	Notes
Families are supported to provide stable home lives where children and young people can flourish	Number/rate of Children Looked After per 10,000 pop.	Diane Booth	Children's Services Update Report	13th Sept 2018 onwards	

Theme	Indicator	Lead	Report	Meeting	Notes
Good quality education provision in Blackpool supporting all children and young people to develop skills and obtain qualifications which set them up for a range of employment options	Proportion of schools in Blackpool that are rated as "good" or better by OFSTED	Diane Booth	School Improvement Report	15th Nov 2018	
	Progress made by pupils across 8 GCSE subjects at KS4, relative to others with similar prior attainment				
	Percentage of 16-18 year olds who are not in education, employment or training		Children's Services Update Report	13th Sept 2018	

Theme	Indicator	Lead	Report	Meeting	Notes
Communities in which people feel safe and secure in their immediate environment	Proportion of residents who feel safe when outside in their local area (after dark)	Scott Butterfield	-	-	<i>GAP – KPIs not included in any reports on the current Committee work plan. However, these indicators could be included in the annual performance report for the Blackpool Community Safety Partnership which will be presented to Tourism, Economy and Resources Scrutiny Committee in June 2019.</i>
	Proportion of residents who feel safe when outside in their local area (during the day)	Scott Butterfield	-	-	

Appendix 9(a) – Reporting Timetable 2018/2019

End of year performance against all indicators will be reported in the Annual Council Plan Performance Report. This will be produced by the Corporate Delivery Unit and will be presented to the Committee on 20 June 2019.

Appendix 9(b) - Headline KPI Dashboard Q1 2018/2019

Performance as at 30 June 2018

KEY - Direction of Travel Icons:

↑✓	Performance is improving or on target
↓✓	
↑	Small deterioration in performance / slightly off target
↓	
↔	No change
↑✘	Performance is deteriorating or off target
↓✘	

Priority 2: Communities - create strong communities and increase resilience

Theme	Indicator	Outturn 2016/17	Outturn 2017/18	Q1 18/19	DoT	Target	Notes
					Previous Performance		
Supporting families to provide stable home lives	Number/rate of Children Looked After per 10,000 population	No. 525 Rate 183	No. 533 Rate 186.3	No. 558 Rate 195.1	↑✘	No target set	Numbers have increased compared with the end of year position for 2017/18 and the same period last year.

Theme	Indicator	Outturn 2016/17	Outturn 2017/18	Q1 18/19	DoT	Target	Notes
					Previous Performance		
Good quality education provision	Proportion of schools in Blackpool that are rated as "good" or better by OFSTED	77.8%	85%	A	N/A	87%	Annual outturn is position as at 1st September. Includes primary, secondary, all through and special schools. Results exclude schools for which an Ofsted rating is not available.
	Progress made by pupils across 8 GCSE subjects at KS4, relative to others with similar prior attainment	-0.38	-0.56	A	N/A	-0.45	Data for the 2017/18 academic year will become available following publication of KS4 results by DfE in August 2018.
	Percentage of 16-18 year olds who are not in education, employment or training	5.8%	3.2%	A	N/A	Target TBC	

Theme	Indicator	Outturn 2016/17	Outturn 2017/18	Q1 18/19	DoT	Target	Notes
					Previous Performance		
Safe and secure communities	Proportion of residents who feel safe when outside in their local area (after dark)	Survey not conducted		A	N/A	No target set	Awaiting data from 2018 survey. Outturn from 2014 survey was 57%.
	Proportion of residents who feel safe when outside in their local area (during the day)	Survey not conducted		A	N/A	No target set	Awaiting data from 2018 survey. Outturn from 2014 survey was 89%.

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